DOCUMENT RESUME

ED 437 992 JC 000 127

TITLE Student Evaluation of Instruction, Term 99-1.

INSTITUTION Horry-Georgetown Technical Coll., Conway, SC.

PUB DATE 1999-11-00

NOTE 25p.

PUB TYPE Reports - Research (143) EDRS PRICE MF01/PC01 Plus Postage.

DESCRIPTORS Evaluation Methods; Faculty Development; *Instructional

Effectiveness; Instructional Improvement; *Participant Satisfaction; *Student Attitudes; *Student Evaluation of Teacher Performance; Student Surveys; Teacher Student Relationship; Technical Institutes; Two Year Colleges

IDENTIFIERS *South Carolina

ABSTRACT

This document is a comprehensive report of the student evaluations completed at Horry-Georgetown Technical College (SC) during the spring 1999 semester. As noted in the document, each degree and certificate program is subject to periodic review, which encompasses student surveys. For this survey, students were asked to respond to Likert-type rating items concerning their satisfaction with specific aspects of instruction, availability of instructors outside of class, and the academic environment. The report follows the format of the questionnaire and responses to rating items are given as averages. Reponses varied from 1, very dissatisfied, to 4, very satisfied. Students were also asked to give their grade point average. The overall findings indicate that the average overall rating of instructors and instruction is 3.7. Five additional items relating to the instructor were rated 3.6. A rating of 3.6 was given as an average response to the question regarding the availability of faculty outside of class. The learning and physical environment yielded the lowest averages at 3.3. Included in this document are copies of the actual surveys with response counts, averages and standard deviation figures for both the overall results as well as results given department by department. (AF)



U.S. DEPARTMENT OF EDUCATION Office of Educational Research and Improvement EDUCATIONAL RESOURCES INFORMATION

CENTER (ERIC)

This document has been reproduced as received from the person or organization originating it.

- Minor changes have been made to improve reproduction quality.
- Points of view or opinions stated in this document do not necessarily represent official OERI position or policy.

PERMISSION TO REPRODUCE AND DISSEMINATE THIS MATERIAL HAS BEEN GRANTED BY

amaker, c

TO THE EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)

STUDENT EVALUATION OF INSTRUCTION

TERM 99-1

BEST COPY AVAILABLE

PRODUCED BY INSTITUTIONAL RESEARCH November 1999



Student Evaluation of Instruction Horry-Georgetown Technical College Fall 1999 **Executive Summary**

Each degree and certificate program at Horry-Georgetown Technical College (HGTC) is subject to periodic comprehensive review. Such review encompasses surveying students presently enrolled in our programs as to their degree of satisfaction with services provided by Horry-Georgetown Technical College. The survey was distributed in each section of each class offered during the Spring 1999 semester.

Students were asked to respond to three sections of Likert-type rating items concerning their satisfaction with specific aspects of their instruction, the availability of instructors outside of the classroom setting, and the academic environment. Possible responses included 1, "Very Dissatisfied," 2, "Dissatisfied," 3, "Satisfied," and 4, "Very Satisfied." Students were also asked to provide an indication of their cumulative grade point ratio. The report summarizes responses given by providing evaluations by college and department. Results of the survey may be somewhat skewed due to the method of reporting, in that, students not identifying the proper instructor or course were excluded from the analysis. This report will follow the format of the survey questionnaire, and responses to rating items are given as averages.

The "Overall College" analysis yielded the following results (averages):

- The overall rating of the instructors: 3.7
- The overall rating of instruction: 3.7
- Student estimated GPA: 2.87
- 7 of the 10 items concerning the instructor were rated 3.7, all others a 3.6
- Availability of academic faculty outside of class was rated at 3.6
- Availability of advisor yielded a rating of 3.5
- Learning environment and physical environment yielded the lowest averages at 3.3
- Textbook(s), materials, and supplies: 3.5



College Report

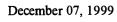
	Response Count	Average	+/- Std Dev
OVERALL RATING OF INSTRUCTION:	73,034	3.7	11.1
1. The instrutor is prepared for class.	6,678	3.7	0.5
2. The instructor demonstrates knowledge of the subject.	6,681	3.7	0.5
3. The instructor makes good use of examples and illustrations.	6,666	3.6	0.6
4. The instructor provided a course instructional package (syllabus).	6,614	3.7	0.5
5. The instructor's objectives for the course are clear.	6,668	3.6	0.6
6. The instructor's tests are based upon the course objectives and materials covered.	6,537	3.6	0.6
7. The instructor's tests and grading practices are fair.	6,601	3.6	0.6
8. The instructor speaks audibly and clearly.	6,668	3.7	0.5
9. The instructor starts and ends class on time.	6,669	3.7	0.5
10. The instructor controls the classroom through appropriate discipline.	6,573	3.7	0.5
11. My overall rating of the instructor is:	6,679	3.7	0.6
AVAILABILITY OF FACULTY AND ACADEMIC ADVISOR:			
12. Availability of Faculty outside class:	6,326	3.6	0.6
13. Availability of Academic Advisor:	6,194	3.5	0.6
OVERALL RATING OF RESOURCES:	19,905	3.4	4.0
14. The learning environment (lighting, temperature, etc.) for this course.	6,640	3.3	0.7
15. The textbook(s), materials, and supplies required for ths course.	6,628	3.5	0.7
16. The physical environment - furniture, floors, etc.	6,637	3.3	0.8
STUDENT ESTIMATED GPA:	3,079	2.87	0.4



Department Report with College Average

Associate Degree Nursing

	Response Count	Dept Avg	Coll Avg
OVERALL RATING OF INSTRUCTION:	1,417	3.8	3.7
1. The instructor is prepared for class.	129	3.8	3.7
2. The instructor demonstrates knowledge of the subject.	129	3.8	3.7
3. The instructor makes good use of examples and illustrations.	129	3.8	3.6
4. The instructor provided a course instructional package (syllabus).	129	3.9	3.7
5. The instructor's objectives for the course are clear.	129	3.8	3.6
6. The instructor's tests are based upon the course objectives and materials covered.	128	3.7	3.6
7. The instructor's tests and grading practices are fair.	128	3.7	3.6
8. The instructor speaks audibly and clearly.	129	3.8	3.7
9. The instructor starts and ends class on time.	129	3.7	3.7
10. The instructor controls the classroom through appropriate discipline.	129	3.8	3.7
11. My overall rating of the instructor is.	129	3.8	3.7
AVAILABILITY OF FACULTY OUTSIDE OF CLASS:	128	3. 7	3.6
RESOURCES RATINGS:	387	3.5	3.4
14. The learning environment (lighting, temperature, etc.) for this course.	129	3.2	3.3
15. The textbook(s), materials, and supplies required for ths course.	129	3.5	3.5
16. The physical environment - furniture, floors, etc.	129	3.2	3.3
STUDENT ESTIMATED GPA:	66	2.96	2.8 7

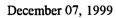




Department Report with College Average

Associate in Arts

	Response Count	Dept Avg	Coll Avg
OVERALL RATING OF INSTRUCTION:	22,431	3.7	3.7
1. The instructor is prepared for class.	2,054	3.7	3.7
2. The instructor demonstrates knowledge of the subject.	2,056	3.8	3.7
3. The instructor makes good use of examples and illustrations.	2,053	3.7	3.6
4. The instructor provided a course instructional package (syllabus).	2,030	3.8	3.7
5. The instructor's objectives for the course are clear.	2,055	3.6	3.6
6. The instructor's tests are based upon the course objectives and materials covered.	1,983	3.6	3.6
7. The instructor's tests and grading practices are fair.	2,022	3.6	3.6
8. The instructor speaks audibly and clearly.	2,051	3.7	3.7
9. The instructor starts and ends class on time.	2,051	3.7	3.7
10. The instructor controls the classroom through appropriate discipline.	2,021	3.7	3.7
11. My overall rating of the instructor is.	2,055	3.7	3.7
AVAILABILITY OF FACULTY OUTSIDE OF CLASS:	1,940	3.6	3.6
RESOURCES RATINGS:	6,077	3.4	3.4
14. The learning environment (lighting, temperature, etc.) for this course.	2,022	3.3	3.3
15. The textbook(s), materials, and supplies required for ths course.	2,034	3.5	3.5
16. The physical environment - furniture, floors, etc.	2,021	3.3	3.3
STUDENT ESTIMATED GPA:	935	2.83	2.87





Department Report with College Average

Associate in Science

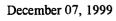
•	Response Count	Dept Avg	Coll Avg
OVERALL RATING OF INSTRUCTION:	9,796	3.6	3.7
1. The instructor is prepared for class.	894	3.6	3.7
2. The instructor demonstrates knowledge of the subject.	895	3.7	3.7
3. The instructor makes good use of examples and illustrations.	894	3.5	3.6
4. The instructor provided a course instructional package (syllabus).	890	3.7	3.7
5. The instructor's objectives for the course are clear.	894	3.5	3.6
6. The instructor's tests are based upon the course objectives and materials covered.	879	3.6	3.6
7. The instructor's tests and grading practices are fair.	890	3.5	3.6
8. The instructor speaks audibly and clearly.	892	3.6	3.7
9. The instructor starts and ends class on time.	892	3.6	3.7
10. The instructor controls the classroom through appropriate discipline.	883	3.6	3.7
11. My overall rating of the instructor is.	893	3.6	3.7
AVAILABILITY OF FACULTY OUTSIDE OF CLASS:	856	3.5	3.6
RESOURCES RATINGS:	2,688	3.4	3.4
14. The learning environment (lighting, temperature, etc.) for this course.	898	3.3	3.3
15. The textbook(s), materials, and supplies required for ths course.	894	3.4	3.5
16. The physical environment - furniture, floors, etc.	896	3.3	3.3
STUDENT ESTIMATED GPA:	390	2.89	2.8 7



Department Report with College Average

Civil Engineering Technology

	Response Count	Dept Avg	Coll Avg
OVERALL RATING OF INSTRUCTION:	1,220	3.7	3.7
1. The instructor is prepared for class.	111	3.7	3.7
2. The instructor demonstrates knowledge of the subject.	111	3.7	3.7
3. The instructor makes good use of examples and illustrations.	110	3.6	3.6
4. The instructor provided a course instructional package (syllabus).	111	3.7	3.7
5. The instructor's objectives for the course are clear.	111	3.6	3.6
6. The instructor's tests are based upon the course objectives and materials covered.	111	3.7	3.6
7. The instructor's tests and grading practices are fair.	111	3.7	3.6
8. The instructor speaks audibly and clearly.	111	3.7	3.7
9. The instructor starts and ends class on time.	111	3.7	3.7
10. The instructor controls the classroom through appropriate discipline.	111	3.7	3.7
11. My overall rating of the instructor is.	111	3.7	3.7
AVAILABILITY OF FACULTY OUTSIDE OF CLASS:	107	3.6	3.6
RESOURCES RATINGS:	332	3.4	3.4
14. The learning environment (lighting, temperature, etc.) for this course.	111	3.2	3.3
15. The textbook(s), materials, and supplies required for ths course.	111	3.3	3.5
16. The physical environment - furniture, floors, etc.	110	3.0	3.3
STUDENT ESTIMATED GPA:	72	2.93	2.87

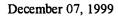




Department Report with College Average

Computer Technology

	Response Count	Dept Avg	Coll Avg
OVERALL RATING OF INSTRUCTION:	5,688	3.6	3. 7
1. The instructor is prepared for class.	518	3.6	3.7
2. The instructor demonstrates knowledge of the subject.	518	3.7	3.7
3. The instructor makes good use of examples and illustrations.	518	3.5	3.6
4. The instructor provided a course instructional package (syllabus).	517	3.7	3.7
5. The instructor's objectives for the course are clear.	518	3.5	3.6
6. The instructor's tests are based upon the course objectives and materials covered.	517	3.6	3.6
7. The instructor's tests and grading practices are fair.	516	3.6	3.6
8. The instructor speaks audibly and clearly.	518	3.6	3.7
9. The instructor starts and ends class on time.	517	3.6	3.7
10. The instructor controls the classroom through appropriate discipline.	513	3.6	3.7
11. My overall rating of the instructor is.	518	3.6	3.7
AVAILABILITY OF FACULTY OUTSIDE OF CLASS:	493	3.5	3.6
RESOURCES RATINGS:	1,550	3.3	3.4
14. The learning environment (lighting, temperature, etc.) for this course.	515	3.3	3.3
15. The textbook(s), materials, and supplies required for ths course.	517	3.4	3.5
16. The physical environment - furniture, floors, etc.	518	3.4	3.3
STUDENT ESTIMATED GPA:	295	2.94	2.87





Department Report with College Average

Criminal Justice

	Response Count	Dept Avg	Coll Avg
OVERALL RATING OF INSTRUCTION:	1,162	3.8	3.7
1. The instructor is prepared for class.	106	3.8	3.7
2. The instructor demonstrates knowledge of the subject.	106	3.8	3.7
3. The instructor makes good use of examples and illustrations.	106	3.8	3.6
4. The instructor provided a course instructional package (syllabus).	105	3.7	3.7
5. The instructor's objectives for the course are clear.	105	3.7	3.6
6. The instructor's tests are based upon the course objectives and materials covered.	104	3.7	3.6
7. The instructor's tests and grading practices are fair.	106	3.8	3.6
8. The instructor speaks audibly and clearly.	106	3.8	3.7
9. The instructor starts and ends class on time.	106	3.8	3.7
10. The instructor controls the classroom through appropriate discipline.	106	3.8	3.7
11. My overall rating of the instructor is.	106	3.8	3.7
AVAILABILITY OF FACULTY OUTSIDE OF CLASS:	45	3.5	3.6
RESOURCES RATINGS:	317	3.6	3.4
14. The learning environment (lighting, temperature, etc.) for this course.	106	3.4	3.3
15. The textbook(s), materials, and supplies required for ths course.	106	3.7	3.5
16. The physical environment - furniture, floors, etc.	105	3.6	3.3
STUDENT ESTIMATED GPA:	29	2.74	2.8 7





Department Report with College Average

Culinary Arts

·	Response Count	Dept Avg	Coll Avg
OVERALL RATING OF INSTRUCTION:	263	3.8	3.7
1. The instructor is prepared for class.	24	3.8	3.7
2. The instructor demonstrates knowledge of the subject.	24	3.8	3.7
3. The instructor makes good use of examples and illustrations.	24	3.8	3.6
4. The instructor provided a course instructional package (syllabus).	24	3.8	3.7
5. The instructor's objectives for the course are clear.	24	3.8	3.6
6. The instructor's tests are based upon the course objectives and materials covered.	24	3.9	3.6
7. The instructor's tests and grading practices are fair.	24	3.8	3.6
8. The instructor speaks audibly and clearly.	24	3.9	3.7
9. The instructor starts and ends class on time.	24	3.9	3.7
10. The instructor controls the classroom through appropriate discipline.	23	3.9	3.7
11. My overall rating of the instructor is.	24	3.9	3.7
AVAILABILITY OF FACULTY OUTSIDE OF CLASS:	23	3.8	3.6
RESOURCES RATINGS:	72	3.8	3.4
14. The learning environment (lighting, temperature, etc.) for this course.	24	3.8	3.3
15. The textbook(s), materials, and supplies required for ths course.	24	3.8	3.5
16. The physical environment - furniture, floors, etc.	24	3.5	3.3
STUDENT ESTIMATED GPA:	23	3.05	2.87



Department Report with College Average

Dental Assisting

	Response Count	Dept Avg	Coll Avg
OVERALL RATING OF INSTRUCTION:	396	3.9	3.7
1. The instructor is prepared for class.	36	3.9	3.7
2. The instructor demonstrates knowledge of the subject.	36	4.0	3.7
3. The instructor makes good use of examples and illustrations.	36	3.9	3.6
4. The instructor provided a course instructional package (syllabus).	36	3.9	3.7
5. The instructor's objectives for the course are clear.	36	3.9	3.6
6. The instructor's tests are based upon the course objectives and materials covered.	36	3.9	3.6
7. The instructor's tests and grading practices are fair.	36	3.9	3.6
8. The instructor speaks audibly and clearly.	·36	3.9	3.7
9. The instructor starts and ends class on time.	36	3.9	3.7
10. The instructor controls the classroom through appropriate discipline.	36	3.8	3.7
11. My overall rating of the instructor is.	36	4.0	3.7
AVAILABILITY OF FACULTY OUTSIDE OF CLASS:	36	4.0	3.6
RESOURCES RATINGS:	106	3.4	3.4
14. The learning environment (lighting, temperature, etc.) for this course.	34	2.5	3.3
15. The textbook(s), materials, and supplies required for ths course.	36	3.8	3.5
16. The physical environment - furniture, floors, etc.	36	3.6	3.3
STUDENT ESTIMATED GPA:	7	2.50	2.87



Department Report with College Average

Dental Hygiene

	Response Count	Dept Avg	Coll Avg
OVERALL RATING OF INSTRUCTION:	1,071	3.5	3. 7
1. The instructor is prepared for class.	103	3.5	3.7
2. The instructor demonstrates knowledge of the subject.	103	3.7	3.7
3. The instructor makes good use of examples and illustrations.	101	3.4	3.6
4. The instructor provided a course instructional package (syllabus).	94	3.7	3.7
5. The instructor's objectives for the course are clear.	97	3.5	3.6
6. The instructor's tests are based upon the course objectives and materials covered.	84	3.5	3.6
7. The instructor's tests and grading practices are fair.	91	3.3	3.6
8. The instructor speaks audibly and clearly.	103	3.7	3.7
9. The instructor starts and ends class on time.	101	3.5	3.7
10. The instructor controls the classroom through appropriate discipline.	91	3.6	3.7
11. My overall rating of the instructor is.	103	3.4	3.7
AVAILABILITY OF FACULTY OUTSIDE OF CLASS:	92	3.5	3.6
RESOURCES RATINGS:	294	3.4	3.4
14. The learning environment (lighting, temperature, etc.) for this course.	103	3.0	3.3
15. The textbook(s), materials, and supplies required for ths course.	88	3.4	3.5
16. The physical environment - furniture, floors, etc.	103	3.1	3.3
STUDENT ESTIMATED GPA:	78	3.07	2.87



Department Report with College Average

Electronics Engineering Technology

· ·	Response Count	Dept Avg	Coll Avg
OVERALL RATING OF INSTRUCTION:	1,534	3.6	3.7
1. The instructor is prepared for class.	140	3.7	3.7
2. The instructor demonstrates knowledge of the subject.	140	3.7	3.7
3. The instructor makes good use of examples and illustrations.	140	3.6	3.6
4. The instructor provided a course instructional package (syllabus).	140	3.6	3.7
5. The instructor's objectives for the course are clear.	140	3.6	3.6
6. The instructor's tests are based upon the course objectives and materials covered.	139	3.6	3.6
7. The instructor's tests and grading practices are fair.	137	3.6	3.6
8. The instructor speaks audibly and clearly.	139	3.6	3.7
9. The instructor starts and ends class on time.	140	3.6	3.7
10. The instructor controls the classroom through appropriate discipline.	139	3.6	3.7
11. My overall rating of the instructor is.	140	3.7	3.7
AVAILABILITY OF FACULTY OUTSIDE OF CLASS:	139	3.6	3.6
RESOURCES RATINGS:	404	3.4	3.4
14. The learning environment (lighting, temperature, etc.) for this course.	135	3.3	3.3
15. The textbook(s), materials, and supplies required for ths course.	135	3.3	3.5
16. The physical environment - furniture, floors, etc.	134	3.0	3.3
STUDENT ESTIMATED GPA:	79	2.74	2.87



Department Report with College Average

Forestry Management Technology

	Response Count	Dept Avg	Coll Avg
OVERALL RATING OF INSTRUCTION:	1,683	3.4	3.7
1. The instructor is prepared for class.	153	3.4	3.7
2. The instructor demonstrates knowledge of the subject.	153	3.5	3.7
3. The instructor makes good use of examples and illustrations.	153	3.2	3.6
4. The instructor provided a course instructional package (syllabus).	153	3.5	3.7
5. The instructor's objectives for the course are clear.	153	3.3	3.6
6. The instructor's tests are based upon the course objectives and materials covered.	153	3.4	3.6
7. The instructor's tests and grading practices are fair.	153	3.2	3.6
8. The instructor speaks audibly and clearly.	153	3.3	3.7
9. The instructor starts and ends class on time.	153	3.4	3.7
10. The instructor controls the classroom through appropriate discipline.	153	3.3	3.7
11. My overall rating of the instructor is.	153	3.3	3.7
AVAILABILITY OF FACULTY OUTSIDE OF CLASS:	153	3.5	3.6
RESOURCES RATINGS:	457	3.4	3.4
14. The learning environment (lighting, temperature, etc.) for this course.	152	3.3	3.3
15. The textbook(s), materials, and supplies required for ths course.	153	3.3	3.5
16. The physical environment - furniture, floors, etc.	152	3.1	3.3
STUDENT ESTIMATED GPA:	104	2.58	2.87



Department Report with College Average

General Business/Accounting

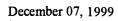
	Response Count	Dept Avg	Coll Avg
OVERALL RATING OF INSTRUCTION:	6,427	3.6	3.7
1. The instructor is prepared for class.	586	3.6	3.7
2. The instructor demonstrates knowledge of the subject.	586	3.7	3.7
3. The instructor makes good use of examples and illustrations.	586	3.5	3.6
4. The instructor provided a course instructional package (syllabus).	586	3.6	3.7
5. The instructor's objectives for the course are clear.	586	3.5	3.6
6. The instructor's tests are based upon the course objectives and materials covered.	583	3.5	3.6
7. The instructor's tests and grading practices are fair.	581	3.5	3.6
8. The instructor speaks audibly and clearly.	585	3.6	3.7
9. The instructor starts and ends class on time.	586	3.6	3.7
10. The instructor controls the classroom through appropriate discipline.	576	3.6	3.7
11. My overall rating of the instructor is.	586	3.6	3.7
AVAILABILITY OF FACULTY OUTSIDE OF CLASS:	558	3.5	3.6
RESOURCES RATINGS:	1,758	3.3	3.4
14. The learning environment (lighting, temperature, etc.) for this course.	586	3.2	3.3
15. The textbook(s), materials, and supplies required for ths course.	586	3,3	3.5
16. The physical environment - furniture, floors, etc.	586	3.2	3.3
STUDENT ESTIMATED GPA:	330	2.89	2.87



Department Report with College Average

Golf Course Management

	Response Count	Dept Avg	Coll Avg
OVERALL RATING OF INSTRUCTION:	3,722	3.6	3.7
1. The instructor is prepared for class.	339	3.7	3.7
2. The instructor demonstrates knowledge of the subject.	339	3.7	3.7
3. The instructor makes good use of examples and illustrations.	338	3.6	3.6
4. The instructor provided a course instructional package (syllabus).	338	3.7	3.7
5. The instructor's objectives for the course are clear.	338	3.6	3.6
6. The instructor's tests are based upon the course objectives and materials covered.	337	3.6	3.6
7. The instructor's tests and grading practices are fair.	338	3.6	3.6
8. The instructor speaks audibly and clearly.	339	3.6	3.7
9. The instructor starts and ends class on time.	339	3.7	3.7
10. The instructor controls the classroom through appropriate discipline.	338	3.7	3.7
11. My overall rating of the instructor is.	339	3.7	3.7
AVAILABILITY OF FACULTY OUTSIDE OF CLASS:	336	3.6	3.6
RESOURCES RATINGS:	1,013	3.5	3.4
14. The learning environment (lighting, temperature, etc.) for this course.	338	3.4	3.3
15. The textbook(s), materials, and supplies required for ths course.	337	3.6	3.5
16. The physical environment - furniture, floors, etc.	338	3.2	3.3
STUDENT ESTIMATED GPA:	138	2.75	2.87





Department Report with College Average

Heating/Ventilation/Air Conditioning

	Response Count	Dept Avg	Coll Avg
OVERALL RATING OF INSTRUCTION:	1,297	3.7	3.7
1. The instructor is prepared for class.	119	3.7	3.7
2. The instructor demonstrates knowledge of the subject.	119	3.8	3.7
3. The instructor makes good use of examples and illustrations.	119	3.7	3.6
4. The instructor provided a course instructional package (syllabus).	116	3.7	3.7
5. The instructor's objectives for the course are clear.	119	3.6	3.6
6. The instructor's tests are based upon the course objectives and materials covered.	115	3.7	3.6
7. The instructor's tests and grading practices are fair.	115	3.7	3.6
8. The instructor speaks audibly and clearly.	119	3.7	3.7
9. The instructor starts and ends class on time.	119	3.8	3.7
10. The instructor controls the classroom through appropriate discipline.	118	3.7	3.7
11. My overall rating of the instructor is.	119	3.7	3.7
AVAILABILITY OF FACULTY OUTSIDE OF CLASS:	116	3.7	3.6
RESOURCES RATINGS:	357	3.3	3.4
14. The learning environment (lighting, temperature, etc.) for this course.	119	3.2	3.3
15. The textbook(s), materials, and supplies required for ths course.	119	3.2	3.5
16. The physical environment - furniture, floors, etc.	119	2.6	3.3
STUDENT ESTIMATED GPA:	44	3.06	2.87



Department Report with College Average

Hospitality/Tourism Management

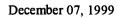
	Response Count	Dept Avg	Coll Avg
OVERALL RATING OF INSTRUCTION:	1,975	3.7	3.7
1. The instructor is prepared for class.	180	3.6	3.7
2. The instructor demonstrates knowledge of the subject.	180	3.7	3.7
3. The instructor makes good use of examples and illustrations.	180	3.7	3.6
4. The instructor provided a course instructional package (syllabus).	180	3.7	3.7
5. The instructor's objectives for the course are clear.	180	3.6	3.6
6. The instructor's tests are based upon the course objectives and materials covered.	180	3.7	3.6
7. The instructor's tests and grading practices are fair.	180	3.7	3.6
8. The instructor speaks audibly and clearly.	180	3.7	3.7
9. The instructor starts and ends class on time.	180	3.7	3.7
10. The instructor controls the classroom through appropriate discipline.	175	3.7	3.7
11. My overall rating of the instructor is.	180	3.7	3.7
AVAILABILITY OF FACULTY OUTSIDE OF CLASS:	174	3.6	3.6
RESOURCES RATINGS:	540	3.5	3.4
14. The learning environment (lighting, temperature, etc.) for this course.	180	3.3	3.3
15. The textbook(s), materials, and supplies required for ths course.	180	3.5	3.5
16. The physical environment - furniture, floors, etc.	180	3.3	3.3
STUDENT ESTIMATED GPA:	77	2.86	2.87



Department Report with College Average

Learning Success Center

	Response Count	Dept Avg	Coll Avg
OVERALL RATING OF INSTRUCTION:	4,254	3.6	3.7
1. The instructor is prepared for class.	390	3.6	3.7
2. The instructor demonstrates knowledge of the subject.	390	3.6	3.7
3. The instructor makes good use of examples and illustrations.	388	3.5	3.6
4. The instructor provided a course instructional package (syllabus).	375	3.6	3.7
5. The instructor's objectives for the course are clear.	388	3.5	3.6
6. The instructor's tests are based upon the course objectives and materials covered.	380	3.6	3.6
7. The instructor's tests and grading practices are fair.	387	3.6	3.6
8. The instructor speaks audibly and clearly.	389	3.5	3.7
9. The instructor starts and ends class on time.	391	3.6	3.7
10. The instructor controls the classroom through appropriate discipline.	385	3.5	3.7
11. My overall rating of the instructor is.	391	3.6	3.7
AVAILABILITY OF FACULTY OUTSIDE OF CLASS:	359	3.5	3.6
RESOURCES RATINGS:	1,166	3.4	3.4
14. The learning environment (lighting, temperature, etc.) for this course.	392	3.3	3.3
15. The textbook(s), materials, and supplies required for ths course.	384	3.4	3.5
16. The physical environment - furniture, floors, etc.	390	3.3	3.3
STUDENT ESTIMATED GPA:	28	2.65	2.87

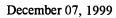




Department Report with College Average

Legal Assistant/Paralegal

	Response Count	Dept Avg	Coll Avg
OVERALL RATING OF INSTRUCTION:	1,415	3.7	3.7
1. The instructor is prepared for class.	129	3.6	3.7
2. The instructor demonstrates knowledge of the subject.	129	3.8	3.7
3. The instructor makes good use of examples and illustrations.	129	3.7	3.6
4. The instructor provided a course instructional package (syllabus).	129	3.8	3.7
5. The instructor's objectives for the course are clear.	129	3.6	3.6
6. The instructor's tests are based upon the course objectives and materials covered.	129	3.6	3.6
7. The instructor's tests and grading practices are fair.	128	3.6	3.6
8. The instructor speaks audibly and clearly.	129	3.7	3.7
9. The instructor starts and ends class on time.	129	3.7	3.7
10. The instructor controls the classroom through appropriate discipline.	126	3.7	3.7
11. My overall rating of the instructor is.	129	3.7	3.7
AVAILABILITY OF FACULTY OUTSIDE OF CLASS:	125	3. 7	3.6
RESOURCES RATINGS:	387	3.4	3.4
14. The learning environment (lighting, temperature, etc.) for this course.	129	3.1	3.3
15. The textbook(s), materials, and supplies required for ths course.	129	3.6	3.5
16. The physical environment - furniture, floors, etc.	129	3.5	3.3
STUDENT ESTIMATED GPA:	66	2.95	2.87





Department Report with College Average

Machine Tool Technology

	Response Count	Dept Avg	Coll Avg
OVERALL RATING OF INSTRUCTION:	297	3.9	3.7
1. The instructor is prepared for class.	27	4.0	3.7
2. The instructor demonstrates knowledge of the subject.	27	3.9	3.7
3. The instructor makes good use of examples and illustrations.	27	4.0	3.6
4. The instructor provided a course instructional package (syllabus).	27	3.9	3.7
5. The instructor's objectives for the course are clear.	27	3.9	3.6
6. The instructor's tests are based upon the course objectives and materials covered.	27	4.0	3.6
7. The instructor's tests and grading practices are fair.	27	3.8	3.6
8. The instructor speaks audibly and clearly.	27	4.0	3.7
9. The instructor starts and ends class on time.	27	4.0	3.7
10. The instructor controls the classroom through appropriate discipline.	27	3.9	3.7
11. My overall rating of the instructor is.	27	4.0	3.7
AVAILABILITY OF FACULTY OUTSIDE OF CLASS:	2 7	3.9	3.6
RESOURCES RATINGS:	. 81	3.4	3.4
14. The learning environment (lighting, temperature, etc.) for this course.	27	3.3	3.3
15. The textbook(s), materials, and supplies required for ths course.	27	3.1	3.5
16. The physical environment - furniture, floors, etc.	27	3.1	3.3
STUDENT ESTIMATED GPA:	19	2.94	2.87



Department Report with College Average

Office Systems Technology

	Response Count	Dept Avg	Coll Avg
OVERALL RATING OF INSTRUCTION:	4,183	3.8	3.7
1. The instructor is prepared for class.	383	3.8	3.7
2. The instructor demonstrates knowledge of the subject.	383	3.8	3.7
3. The instructor makes good use of examples and illustrations.	378	3.7	3.6
4. The instructor provided a course instructional package (syllabus).	381	3.8	3.7
5. The instructor's objectives for the course are clear.	383	3.8	3.6
6. The instructor's tests are based upon the course objectives and materials covered.	375	3.8	3.6
7. The instructor's tests and grading practices are fair.	377	3.7	3.6
8. The instructor speaks audibly and clearly.	383	3.8	3.7
9. The instructor starts and ends class on time.	383	3.8	3.7
10. The instructor controls the classroom through appropriate discipline.	374	3.8	3.7
11. My overall rating of the instructor is.	383	3.9	3.7
AVAILABILITY OF FACULTY OUTSIDE OF CLASS:	364	3.7	3.6
RESOURCES RATINGS:	1,149	3.6	3.4
14. The learning environment (lighting, temperature, etc.) for this course.	383	3.5	3.3
15. The textbook(s), materials, and supplies required for ths course.	383	3.6	3.5
16. The physical environment - furniture, floors, etc.	383	3.5	3.3
STUDENT ESTIMATED GPA:	181	2.88	2.87



Department Report with College Average

Practical Nursing

	Response Count	Dept Avg	Coll Avg
OVERALL RATING OF INSTRUCTION:	1,459	3.7	3.7
1. The instructor is prepared for class.	134	3.7	3.7
2. The instructor demonstrates knowledge of the subject.	134	3.7	3.7
3. The instructor makes good use of examples and illustrations.	134	3.6	3.6
4. The instructor provided a course instructional package (syllabus).	130	3.8	3.7
5. The instructor's objectives for the course are clear.	133	3.7	3.6
6. The instructor's tests are based upon the course objectives and materials covered.	130	3.7	3.6
7. The instructor's tests and grading practices are fair.	131	3.7	3.6
8. The instructor speaks audibly and clearly.	133	3.7	3.7
9. The instructor starts and ends class on time.	134	3.8	3.7
The instructor controls the classroom through appropriate discipline.	132	3.7	3.7
11. My overall rating of the instructor is.	134	3.7	3.7
AVAILABILITY OF FACULTY OUTSIDE OF CLASS:	132	3.6	3.6
RESOURCES RATINGS:	402	3.4	3.4
14. The learning environment (lighting, temperature, etc.) for this course.	134	3.0	3.3
15. The textbook(s), materials, and supplies required for ths course.	134	3.6	3.5
16. The physical environment - furniture, floors, etc.	134	3.4	3.3
STUDENT ESTIMATED GPA:	62	3.00	2.8 7



Department Report with College Average

Radiologic Technology

	Response Count	Dept Avg	Coll Avg
OVERALL RATING OF INSTRUCTION:	1,344	3.8	3.7
1. The instructor is prepared for class.	123	3.8	3.7
2. The instructor demonstrates knowledge of the subject.	123	3.9	3.7
3. The instructor makes good use of examples and illustrations.	123	3.7	3.6
4. The instructor provided a course instructional package (syllabus).	123	3.8	3.7
5. The instructor's objectives for the course are clear.	123	3.8	3.6
6. The instructor's tests are based upon the course objectives and materials covered.	123	3.7	3.6
7. The instructor's tests and grading practices are fair.	123	3.8	3.6
8. The instructor speaks audibly and clearly.	122	3.8	3.7
9. The instructor starts and ends class on time.	121	3.8	3.7
10. The instructor controls the classroom through appropriate discipline.	117	3.8	3.7
11. My overall rating of the instructor is.	123	3.8	3.7
AVAILABILITY OF FACULTY OUTSIDE OF CLASS:	123	3.8	3.6
RESOURCES RATINGS:	368	3.7	3.4
14. The learning environment (lighting, temperature, etc.) for this course.	123	3.7	3.3
15. The textbook(s), materials, and supplies required for ths course.	122	3.7	3.5
16. The physical environment - furniture, floors, etc.	123	3.6	3.3
STUDENT ESTIMATED GPA:	56	3.05	2.87





U.S. Department of Education

Office of Educational Research and Improvement (OERI)
National Library of Education (NLE)
Educational Resources Information Center (ERIC)



REPRODUCTION RELEASE

(Blanket)

I. DOCUMENT IDENTIFICATION (Class of Documents):

1. DOGGINENT IDENTIFICATION	Tolass of Documents).	
All Publications) 1996 Fact Book 2) Employee Satisfac 3) Student Evaluat	(Statistical Compilation) tion Survey (Research Report)	4) Graduate / Employer Report
Series (Identify Series): /999 (I)	10 % 01	Research Reports
Division/Department Publications (Specifications)		Publication Date:
Institutional Research	4	1999
II. REPRODUCTION RELEASE:		
monthly abstract journal of the ERIC system, Res and electronic media, and sold through the ERIC reproduction release is granted, one of the following	cources in Education (RIE), are usually made avails Document Reproduction Service (EDRS). Cred ng notices is affixed to each document.	ducational community, documents announced in the able to users in microfiche, reproduced paper copy, it is given to the source of each document, and, if
bottom of the page.	seminate the identified documents, please CHECK	ONE of the following three options and sign at the
The sample sticker shown below will be affixed to all Level 1 documents	The sample sticker shown below will be affixed to all Level 2A documents	The sample sticker shown below will be affixed to all Level 2B documents
PERMISSION TO REPR OD UCE AND DISSEMINATE THIS MATERIAL HAS BEEN GRANTED BY	PERMISSION TO REPRODUCE AND DISSEMINATE THIS MATERIAL IN MICROFICHE, AND IN ELECTRONIC MEDIA FOR ERIC COLLECTION SUBSCRIBERS ONLY. HAS BEEN GRANTED BY	PERMISSION TO REPRODUCE AND DISSEMINATE THIS MATERIAL IN MICROFICHE ONLY HAS BEEN GRANTED BY
Sample	Sample	Sample
TO THE EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)	TO THE EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)	TO THE EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)
Level 1	Level 2A	Level 2B
Check here for Level 1 release, permitting reproduction and dissemination in microfiche or other ERIC archival media (e.g., electronic) and paper copy.	Check here for Level 2A release, permitting reproduction and dissemination in microfiche and in electronic media for ERIC archival collection subscribers only	Check here for Level 2B release, permitting reproduction and dissemination in microfiche only
Documer If permission to rep	nts will be processed as indicated provided reproduction quality p roduce is granted, but no box is checked, documents will be proc	ermits. essed at Level 1.
as indicated above. Reproduction from	pes Information Center (ERIC) nonexclusive permission the ERIC microfiche or electronic media by persopyright holder. Exception is made for non-profit resisting in response to discrete inquiries. Printed Name/P Dr. Corrollege Telephone: (813) 349 E-Mail Address: AMAKERO	sons other than ERIC employees and its system approduction by libraries and other service agencies
A full set Provided by ETIC		(over)